

External Applicants struggling to sign-on


Most of the problems experienced by External Applicants is the Browser. The solution to this is to help the applicants to clean the browsing history.

NOTE: Your browser must have cookies, JavaScript and Pop-ups enabled. Please also check that your spam filter does not reject emails generated from UFS.

Please see browser settings

Internet Explorer



Top right click  > Internet Options > General Tab > Browser history > Tick Delete browsing history > Click Delete button

> untick Preserve Favourites websites > Tick Temporary Internet files and website files > Cookies and website data > History > Download History > Click Delete button


Mozilla Fire Fox



Manu Bar > History > Clear History > Time range to clear: Select preferred option > Tick Browsing & Download History > Cookies > Cache > Active Logins > Click Clear Now

Google Chrome



Click  > History > Clear browsing data > Select relevant option on Obliterate the following from > Tick Browsing history, Download History, Cookies and other site and plug-in data, Cached images and fil